

## **PATIENT'S BILL OF RIGHTS**

- 1. Every patient shall have the right to considerate and respectful care.**
- 2. Every patient can reasonably expect complete and current information concerning his/her diagnosis, treatment and prognosis in terms he/she can understand from his/her physician or the facility resident physician. When it is not medically advisable to give the information to the patient or resident, it may be made available to the appropriate person on his/her behalf.**
- 3. Every patient shall have the right to know by name and specialty, if any, the physician responsible for coordination of his/her care.**
- 4. Every patient shall have the right to every consideration of his/her privacy and individuality as it relates to his/her social, religious and psychological well being.**
- 5. Every patient shall have the right to respectfulness and privacy as it relates to his/her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly.**
- 6. Every patient shall have the right to expect the facility to make a reasonable response to his/her requests.**
- 7. Every patient shall have the right to obtain information on the relationship of the facility to other health care and related institutions insofar as his/her care is concerned.**
- 8. Every patient shall have the right to expect reasonable continuity of care. This shall include but not be limited to what appointment times and physicians are available.**
- 9. Every patient shall be fully informed, prior to or at the time of services available in the facility, and of related charges including any charges for services not covered under Medicare or Medicaid or not covered by the facility's basic per diem rate.**
- 10. Every patient shall have the opportunity to participate in the planning of his/her medical treatment and to refuse to participate in experimental research.**
- 11. Every patient may manage his/her personal financial affairs, or shall be given at least a quarterly accounting of financial transactions on his/her behalf if he/she delegates this responsibility in accordance with the laws to the facility for any period of time.**
- 12. Every patient shall be assured confidential treatment of his/her personal and medical records, and may approve or refuse their release to any individual outside the facility, except as otherwise provided by law or a third party payment contract.**
- 13. Every patient shall be fully informed, prior to or at the time of admission and during his/her stay at the facility, of the rights and responsibilities set forth in this section and of all rules governing patient conduct and responsibilities.**